

Good afternoon,

We wanted to touch base with all of our class and program participants to make you aware of the current steps we are taking regarding classes and programs that have been cancelled/suspended for the months of March and April.

Refunds are currently being processed. Many of you have already received email receipts for partial refunds and we realize this may raise some questions. Below is a list of how we are processing refunds:

- WINTER CLASSES: classes that were cut short from our winter sessions (ending in late March and early April 2020) are being refunded for the days of the session that were missed.
- EARLY SPRING CLASSES: classes that were scheduled to start in April and end by May 15th are being cancelled and will receive full refunds. In addition: Snowboarding, Preschool Sports, Jr. Master Chef, Painting with Acrylics, and YR Artistic Drawing have been cancelled.
- EARLY SPRING CLASSES: that were scheduled to start in April and go through the end of May or beginning of June will receive partial refunds for classes missed in April.
- LATE SPRING CLASSES: classes that are scheduled to start in May, have NOT been cancelled. May refunds will be based on when we are able to start classes again.
- FLAG FOOTBALL: TBD. We are currently holding off on full or partial refunds until we can determine if a shortened season can be run.
- PRESCHOOL: the preschool program will receive 2 months tuition and the 4 year old program will have 7 swim classes refunded.
- We understand that some of your classes fall outside of the above categories and they are being reviewed on a case-by-case basis.

As the COVID19 situation evolves on a daily basis, we will let you know if any additional changes need to be made to our spring programs. Don't know when your class(es) end? Please check your Webtrac account for your class receipt and schedule.

We also want to remind you that we are currently still accepting registrations for summer programming and are looking forward to continuing to provide programming for everyone in the near future.